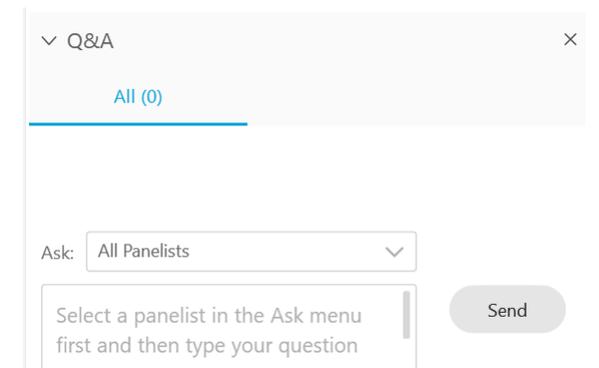


Welcome!

We will begin shortly!

Your phone line will be **muted** as you join this call. Please feel free to use the **Question & Answer** feature to ask questions or make comments:



IDAHO DEPARTMENT OF
HEALTH & WELFARE



Bureau of Developmental Disability Services COVID-19 Updates

Art Evans, Bureau Chief

Michael Case, Policy Program Manager



IDAHO DEPARTMENT OF
HEALTH & WELFARE



- **Provide updates to stakeholders of developmental disability services about activities associated with the novel coronavirus (COVID-19) outbreak.**
- **Our stakeholders include:**
 - Participants and family members receiving Developmental Disability (DD) Waiver services and 1915(i) state plan services.
 - Providers of DD waiver services and 1915(i) state plan services
 - State and community partners
- **Answer questions about how to best continue serving participants through the COVID-19 emergency**
- **Dispel inaccurate information that may be circulating**
- **Share resources and strategies to support participants and providers**



The go-to resource for state activities associated with the coronavirus outbreak is:

- <http://coronavirus.idaho.gov>

Please submit questions related to services impacted by COVID 19 to BDDSCOV19@dhw.idaho.gov

The Medicaid Information Releases are all posted on the DXC Technology Website:

- [CLICK HERE](#)



- **MA20-16** Service Delivery Guidance during the COVID 19 Public Health Emergency
- MA20-22 COVID 19 Adult DD Program Service Delivery Guidance (Update 1)
- MA20-23 COVID 19 Adult DD Program Service Delivery Guidance (Update 2)
- MA20-07 COVID 19 Telehealth UPDATED on 4/7/20
- MA20-13 COVID 19 Telehealth HIPAA Guidance
- IRs are available at:
- <https://www.idmedicaid.com/Lists/Information%20Releases/AllItems.aspx>



- **Question:** How does the Stay-Home order affect participants and providers?
- **Answer:**
 - In-home care providers are considered “essential businesses.”
 - Participants can still go out for essential activities.
 - Idaho State Police has published guidance about how the order will be enforced. [Click Here](#)
 - DHW has a toll-free hotline for Idahoans to call with questions about COVID-19 or the Stay-Home order:

(888) 330-3010

[Click here to visit the state coronavirus webpage for more information](#)



- Emergency preparedness toolkit for participants:
 - <http://www.jik.com/pubs/PAS-EP.pdf>
- [In The Know](#) offers two free online learning modules (requires email registration):
 - Universal Precautions
 - COVID-19 Overview
- Idaho's coronavirus webpage has FAQs, resources for businesses, and other great information:





- On Friday April 3 the Centers for Disease Control and Prevention (CDC) [provided recommendations on the use of cloth face masks.](#)
- They have printable instructions on how to wear and use cloth face masks. [Click here!](#)





- **REMEMBER**: Cloth face masks do not provide the same level of protection as medical masks. They do not guarantee you will not get sick and are not a substitute for good hand washing techniques and observing social distancing



- The Helen Keller Society has a comprehensive list of resources, including a list of phone and internet provider resources for people who need access to these services:

<https://www.helenkeller.org/hknc/more-resources-covid-19>

- This includes a list of companies that are waiving late fees, suspending termination of services, and some companies that are offering free services to people who are unable to access them.

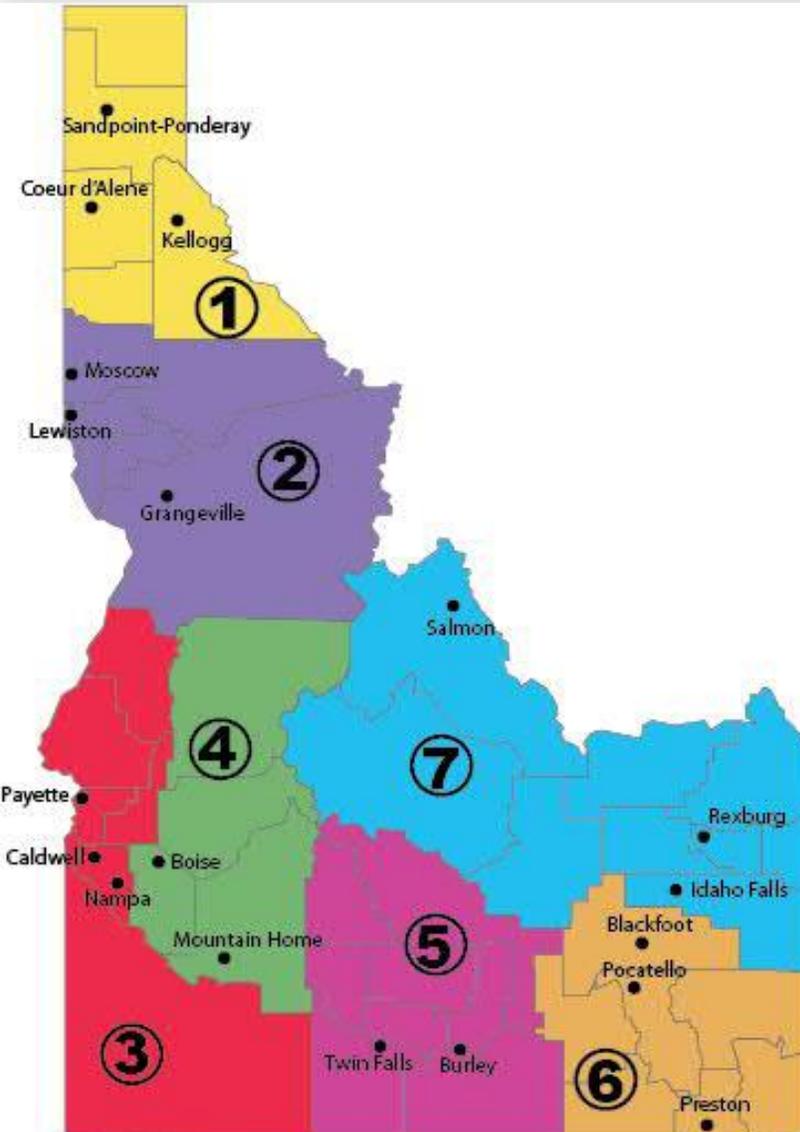


- Emergency preparedness toolkit for people with disabilities:
 - <http://www.jik.com/pubs/PAS-EP.pdf>
- The State Independent Living Council (SILC) has resources on their COVID-19 webpage:
 - <https://silc.idaho.gov/covid-19/>
- The SILC also has general information about emergency preparedness specific to Idahoans with disabilities:
 - <https://silc.idaho.gov/emergency-preparedness/>



- We urge you to please engage the Care Managers or Quality Assurance staff when the situation is a crisis and poses a serious health or safety threat to the participant.
- Targeted Service Coordinators can assist with any needed addendums or required plan changes



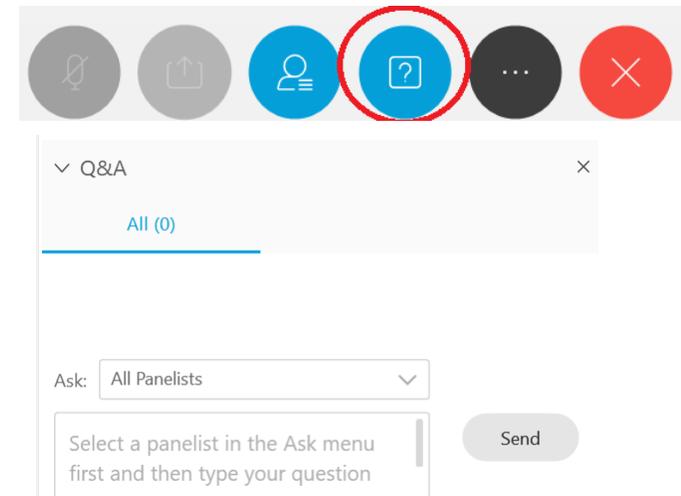


Regional Medicaid Office Contact Information

- Region 1 - Bonni Ford - (208) 665-8908
- Region 2 - Sabrina Shropshire - (208) 799-4382
- Regions 3&4 – Carolyn Bender - (208) 334-0956
Andrea Stuart - (208) 334-0751
Jada Yancey - (208) 334-0716
- Region 5 – Denise Childs - (208) 732-1351
- Region 6 – Elysia Ramirez - (208) 239-6270
- Region 7- Jenn Gillespie - (208) 528-5703



Ask a question using the “Question & Answer” feature in the WebEx Application.





- Please continue to use the BDDSCCOVID19@dhw.idaho.gov link to submit questions that have not been addressed, or other updates on the evolving impact of COVID-19 on your services.

Meetings will be every Monday from 1-2 MST.

