

FAMILY~CENTERED MEETING

GROUND RULES

TURN CELL PHONES OFF OR ON VIBRATE

ONE PERSON SPEAKS AT A TIME

MAKE CLEAR WHAT NEEDS TO STAY IN THE ROOM (KEEP CONFIDENTIAL)

ACTIVELY PARTICIPATE IN THE MEETING - SPEAK OUT AND SHARE YOUR IDEAS AND EXPERIENCES EVEN IF IT MAKES YOU UNCOMFORTABLE. YOUR OPINION COUNTS!

SPEAK UP IF YOU'RE ARE UNCOMFORTABLE WITH ANY PART OF THE PROCESS OR SERVICES.

RELATE AS EQUALS - ALL HAVE VALUE TO BRING

LISTEN TO OTHERS' POINTS OF VIEW WITH AN OPEN MIND. REMEMBER THERE'S MORE THAN ONE RIGHT WAY

TRY TO UNDERSTAND THE OTHER PERSON'S POINT OF VIEW BEFORE RESPONDING.

DON'T INTERRUPT AND DON'T BE DISRUPTIVE - LIMIT SIDEBAR CONVERSATION

BUILD ON THE IDEAS SHARED BY OTHERS

BE WILLING TO TRY OUT NEW APPROACHES AND IDEAS

SPEAK FOR YOURSELF USING "I" LANGUAGE

TREAT OTHERS WITH RESPECT; NO BLAMING OR PUT-DOWNS.

NO INTERRUPTING OR NEGATIVE BODY LANGUAGE.

ATTACK THE PROBLEM, NOT THE PERSON.

BE WILLING TO COMPROMISE.