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Dear Support Brokers-

The attached letter sent August 22, 2014 contained incorrect information. Please destroy it and use the information provided below.

Support Broker Services continue to be costed on the Support and Spending plan and billed for through Consumer Direct.

One of the required duties of a self-directing participant's support broker is to develop a Support and Spending Plan (SSP). Obtaining the signature of the Interdisciplinary Care Team (ICT) care manager assigned by Blue Cross of Idaho (BCI) on the SSP is a component of developing the service plan for a participant enrolled in the True Blue SNP. A participant will need to determine how much time the support broker will need to complete this task, in addition to the time required to complete other tasks associated with developing the SSP. The 'hours per year', 'cost per hour' and 'annual cost' associated with developing the SSP gets entered on the My Support Broker Authorization Page of the SSP. A support broker can find out who a participant's ICT care manager is by calling the True Blue SNP customer service toll free at (888) 495-2583 or TTY (800) 377-1363

For participants accessing Consumer-Directed DD services, DME, OT, PT and SLP services can be accessed in one of two ways:

1. A participant can access DME, PT, OT or SLP services directly through their True Blue SNP. These services would then be identified on a participant's DD service plan and costed according to the Idaho Medicaid fee schedule. The health plan will be responsible for approving the type and frequency of these services. The Health Plan's approval of the type and amount of services is indicated through the ICT care manager's sign-off on the SSP. The participant would then access these services using their True Blue SNP medical card.
2. A participant can access DME, PT, OT or SLP services outside the health plan through a Community Support Worker (CSW) or vendor. These services would then be costed on the participant's DD service plan according to what was agreed to in the CSW employment or vendor agreement. The CSW or vendor will then be paid through an invoice or timesheet submitted to their fiscal employment agency (FEA).

We have also included the FAQs as an attachment for further clarification. If you have additional questions please contact me.

Additional Note: For those of you who are also Targeted Service Coordinators for participants accessing traditional DD services, Service Coordination and Plan development will continue to be costed on the ISP, but will not be authorized by the Department. The type and amount of TSC support services will be approved and paid through Blue Cross of Idaho (BCI).

My sincerest apologies for the inconvenience this may have caused.

Regards,

Stacey M. Clark
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