

HEALTH & WELFARE

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March 10, 2014

To:

Developmental Disability Waiver Providers, Developmental Disability

Agencies and Targeted Service Coordinators

From:

Arthur L. Evans, LMSW

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Subject: Updates to the Adult Developmental Disability Quality Improvement Strategy

The Bureau of Developmental Disability Services (BDDS) is updating its adult quality improvement strategy. BDDS will reinstate a concurrent review process for adult participants as defined in IDAPA 16.03.10.515.04. The purpose of these Adult Service Outcome Reviews is to monitor the clinical necessity, appropriateness, and effectiveness of care. Beginning in March 2014, BDDS will identify individuals receiving adult developmental disability waiver services through a random statewide sample to participate in the review.

In order to complete the Adult Service Outcome Review, BDDS quality assurance staff will obtain information from the participant's Department file, interviews, and review of provider documentation. Provider documentation that may be requested as part of the review process includes:

- Provider status reviews as described in IDAPA 16.03.10.513.06
- Program implementation plans as described in IDAPA 16.03.10.513.09
- Provider records as described in IDAPA 16.03.10.704

In the request for provider documentation, the Department will give providers the option of submitting the documentation to the Department within ten business days, or of staff being given immediate access to review records in accordance with IDAPA 16.03.09.230.05 and the Medicaid Provider Agreement.

In addition to monitoring for clinical necessity, appropriateness and effectiveness of care, some files chosen through the random sample will also be reviewed to ensure compliance with rules and regulations. These supplemental quality assurance reviews will be completed for certified providers, including Developmental Disability Agencies and Residential Habilitation Agencies, to ensure compliance with IDAPA 16.03.10 requirements that are no longer addressed through Licensing and Certification surveys. Additional provider documentation may be requested for files that are reviewed for 16.03.10 rule compliance.