



Community Health EMS Workgroup

Meeting Minutes:

SUBJECT: CHEMS Workgroup November Minutes **DATE:** January 24th, 2018

ATTENDEES: Wayne Denny, Marta Tanikuni, Xenya Poole, Madeline Russell, Ann Watkins, Shenghan Xu **LOCATION:** IDHW Offices – 3rd Floor Conference Room 3A
450 W State Street, Boise ID, 83702

Teleconference: Jeff Lindsey, Dan Bates, Eric Day, Janice Lung, Mark Babson, Mike Mikitish, Kevin Grey, Elaina Donohoe, Pat Lara, Travis Spencer, James Rhom, Melissa Dilley

IDHW Staff

STATUS: Final (02/26/2018)

Agenda Topics:

Introductions, Agenda review, Approve minutes – *Wayne Denny, IDHW Bureau of EMS & Preparedness*

- ◆ Mary Sheridan welcomed everyone and had workgroup members introduce themselves in person and on the phone. A motion for approval of the November meeting minutes was passed.

Learning Collaborative & Transitional Care – *Madeline Russell, IDHW Bureau of Rural Health & Marta Tanikuni IDHW Bureau of EMS and Preparedness*

- ◆ Madeline gave a brief update of the Learning Collaborative. The next Learning Collaborative is going to be planned for early fall. The Save the Date will be sent out in the next few months. We received 27 out of the 45 evaluation form. 21 people strongly agreed the the Learning Collaborative was useful. We asked for future topics, and a few of those were: best practices, leadership/mentorship practices, data collection, how agencies are being funded. Documents from the Learning Collaborative have been uploaded onto the SHIP website.
- ◆ Marta gave an update on the latest webinar; the topic was transitional care. Survey results from the webinar showed the 42% (11 people) responded and received 1 hour of continuing education for completing the survey. All of the respondents reported that the webinar met the objectives. Majority of the audience believed that it was helpful for CHEMS. Future topics that were suggested for webinars were: funding, MI, how EMS can utilize CHEMS. Webinars can be found on the SHIP website. Madeline will be sending out the link. We are in the process of planning future webinars and when there is more information we will share it with the group.

Data Collection – *Marta Tanikuni IDHW Bureau of EMS and Preparedness*

- ◆ Marta emphasized the importance of data collection and that if we are interested in long term viability and sustainability, we need to prove the value of CHEMS with data. If there is confusion or questions on data collection

please let Marta or Xenya know. We can come meet with you and your agency or have another webinar if needed to get everyone to submit data.

- ◆ Wayne: On our most recent planning call, Mark posed the questions of our desire to collect any data that is not found within our state measures. The answer is absolutely, if you are collecting clinical data, outcomes, or similar, that we have not identified as a state measure, and you are willing to share, please do so. We would like to be able to package all the data into a packet that shows value and can prove we're making changes. If you're willing to share that with us please let us know.

Economic Model – Ann Watkins, IDHW

- ◆ Ann: I was very impressed with the volume of work done by this group and the EMS agencies. One of the SHIP components is that we are conducting a statewide led evaluation with students from Idaho State University and Boise State University. At the end of Matt Zavatsky's presentation at the Learning Collaborative, he demonstrated how they've done economic modeling. Dr. Shenghan Xu mentioned that she could help Idaho complete economic models. We will be providing another webinar to explain what economic modeling is.
- ◆ Madeline asked if anyone was interested in having an economic model done.
 - Eric Day, Elaina Donohoe, Blackfoot Fire Department, Les Eaves
- ◆ Ann let the group know that they will work with the CHEMS Planning Team to develop next steps.

CHEMS Agency Updates –

- ◆ Canyon County Paramedics:
 - Dan Bates gave an update on Canyon County's CHEMS program. Currently, they have been focusing on high ER and EMS utilizers. They pull a report of high utilizers and then focus on them and how they can navigate them to a better resource. They have had quite a few successes: the MD has allowed to extend their protocols, like the CHF and diabetes protocol. They have developed more guidelines on what their paramedics should be looking for, when you should be contacting the medical director. They have especially had a lot of success with elderly patients and those who are falling. The CHEMS team is working with their families and working with care facilities on getting them somewhere that they can be watched or assisted to prevent falls. In a specific example of a success, the CHEMS program was seeing a patient with mental health disorders and they worked with mental health professionals to get his medications taken care of. He was not able to get his medications previously and that was causing him to call 9-1-1 more. CCP have also had some instances that have not been successful. They have been working on partnerships, especially with St. Luke's and getting referrals. They have been reaching out to primary care physician groups within the County to explain what they do and that they may be contacted by the CP's. So far, they have been well received by the doctors in the county. One major challenge has been funding, they have had to scale back a lot of funding and limiting paramedic overtime. Staffing is also an issue, they have made a lot of progress with that, they have 2 finishing the CP course now and another 2 beginning in January. There is a pretty good group of providers that can provide CHEMS. Some of their future projects include: working with health department on notification program, if elderly are calling 9-1-1 frequently they can contact the CP's and eliminate issues that are causing them to call 9-1-1.
- ◆ Boundary Ambulance:
 - Jeff Lindsey updates the group on Boundary County's CHEMS Program. They just had 3 students complete the ISU CHEMS program. They were also able to send 2 students down to the Learning Collaborative and he met with them afterward to hear about what they learned. Jeff thinks that it's really important that we have more Learning Collaboratives at least 1 time per year. It helps tremendously to learn from other and hear from someone like Matt Z. Their biggest issue right now is patients that are falling through the cracks of the health care system and don't have any type of community assistance. They have 2 patients that have "fallen through". Boundary has gone to their community and one of the resources that is available to them is the Chaplains Group. They're not healthcare related but they have a lot of connections with other health groups to find a resource that may be helpful. They mentioned that they would not have known about that resource if they hadn't completed their Needs Assessment. Their other big project right now are protocols. They have been working closely with the medical director to develop those and they are also working with other physicians to get their insight on protocol development. Boundary is also looking at the cost of their program and want to get through a whole year and analyze how much it will cost. They want to be prepared when

payers ask about the program that they are prepared with necessary information. Jeff mentioned that they are going to be up and running this year, 2018.

Next Steps/Updates –

- ◆ Workgroup members went around and shared current activities.
 - Eric Day: Protocols are finished and working to get CHEMS declaration.
 - Mike Mikitish: We have a list of 12 health specific modules. Anyone who is a CP student can take these courses before, after, or during their CP education.
 - Mark asked if this is for any CP or only for those who have gone through ISU's program. Mike let him know that, right now, it's for CP's that have gone through ISU's program.
 - Madeline Russell: agency invoices are due no later than 1/31/18. If you need assistance with the invoices please contact Madeline.
 - Wayne: if anyone has other ideas on what we can do to help or make these discussions more helpful, please let the Planning Team know.

Timeline and Next Steps – Wayne Denny, IDHW Bureau of EMS & Preparedness

- ◆ Next workgroup meeting will be February 28th, 2018 at 10:00 am.

There being no further Wayne Denny adjourned the meeting at **11:00 am**

Author	Date	Version	Summary
Xenya Poole	02/26/2018	V1.0D	Initial draft and edits.
		V2.0D	
		V3.0D	
Final Draft – submitted for approval		V1.0F	
Final Approved	2/26/2018	V1.1F	