Abuse/Neglect/Mistreatment (From anyone, including self) – W127, W149, W150, W153

Allegation received

Take steps to protect individual(s) (W155)

Notify Administrator, CP/AP, law enforcement (if applicable) and parent/guardian(s) (W148, W153)

Begin an investigation (W154, W155)

Injury or potential injuries

Notify Nurse

Investigate within 5 working days of allegation (W156)

Take steps to prevent reoccurrence & document (W157)

No injury

Investigate within 5 working days of allegation (W156)

Take steps to prevent reoccurrence & document (W157)
Injury of Unknown Source – W127, W149, W153

Injury noticed

Was the source of the injury witnessed by anyone or explained by the individual?

Yes

Notify Nurse

Take steps, as applicable, to prevent reoccurrence

Document and monitor for repeat injuries and/or patterns

No

Is the injury suspicious in extent or location? Are there multiple injuries? Has this individual had numerous injuries of unknown source?

No

Notify Nurse

Take steps, as applicable, to prevent reoccurrence

Document

Take steps, as applicable, to prevent reoccurrence

Monitor for repeat incidents and/or patterns

Yes

Take steps to protect resident(s) (the type of injury will determine the intervention) (W155)

Notify Nurse

Notify Administrator, Nurse, CP/AP, law enforcement (if applicable) and parent/guardian(s) (W148, W153)

Begin an investigation (W154, W155)

Investigate within 5 working days of allegation (W156)

Reasonable explanation determined

Take steps to prevent reoccurrence & document (W157)

No logical and/or reasonable explanation determined

Document and monitor