

CONTACT INFORMATION

FOR CONCERNS RELATED TO TRANSFER OF PATIENTS WITH COVID

Residential Assisted Living Facilities (RALFs)

Questions and Complaints: call 208-364-1962

Idaho Rules for RALFs: <https://adminrules.idaho.gov/rules/current/16/160322.pdf>

FAQs Regarding COVID-19 in RALFs:

<https://healthandwelfare.idaho.gov/Portals/0/Medical/LicensingCertification/RALFCOVIDFAQs.pdf>

Nursing Home Information

Complaints: call 208-334-6626, option 2

Or send written concerns to: FSB@dhw.idaho.gov Attention: Nursing Home Complaint

Hospitals

Complaints: call 208-334-6626 option 4

Or send written concerns to: FSB@dhw.idaho.gov Attention: Hospital Complaint

EMS

Web link to complaint intake form:

https://healthandwelfare.idaho.gov/Portals/0/Medical/EMS/Complaint_Form.pdf

Email for complaint intake: EMSInvestigations@dhw.idaho.gov

