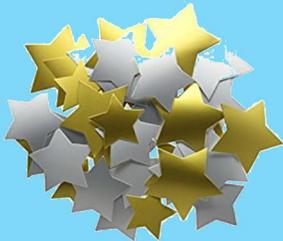




Residential Care and Assisted Living Newsletter

May 2018



Gold and Silver Awards.....Page 2

Read which Residential Care and Assisted Living facilities received awards for minimal (or no) deficiencies on recent surveys!



Food Protection Manager Training.....Page 3

Residential Care and Assisted Living Surveyor Lisa Bennett compiled this article to share information related to the new Idaho Food Code requirement for a certified Food Protection Manager. Originally printed in the February 2018 newsletter, this re-print begins with a note from the editor.



FREE Training Opportunities.....Page 5

Free trainings are being provided in multiple regions of Idaho by Licensing and Certification to currently licensed and employed assisted living administrators and nurses.



Protecting Residents from Exploitation.....Page 6

Learn ways to ensure residents are protected from the various forms of exploitation in this article written by Residential Care and Assisted Living Surveyor Ashley Henscheid.



Secure Environments.....Page 7

Created by Residential Care and Assisted Living Surveyor Tom Moss, this article covers the main components related to secure environments in assisted living facilities.

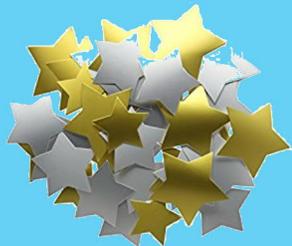


Gold and Silver Awards

~ Gold ~



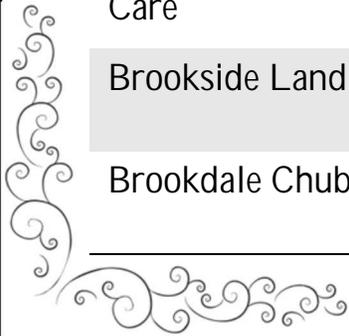
Facility	Administrator	Date
Indianhead Estates	Rena Edwards	3/7/18
B&B Residential Care	William Shobe	3/13/18
Streamside Assisted Living	Shi Kaderly	3/22/18
Ashley Manor - Storybook Way	Bridgett Rudisill	4/5/18



~ Silver ~



Facility	Administrator	Date
Independence Home	Liana Gutierrez	1/23/18
Edgewood Plantation Place, LLC	Jenny Collard	2/23/18
Powerline Residential Care	Christy Watson	3/9/18
Brookside Landing	Daniel Dunham	3/14/18
Brookdale Chubbuck	Kandi Foster	4/12/18





A Note From the Editor

By: Ashley Henscheid

The following article, "Food Protection Manager Training," was first printed in the February 2018 newsletter. The original version included the website for the Idaho Food Handler's class as a source of information related to obtaining certification as a Food Protection Manager. That was NOT correct. The Idaho Food Handler's class website will not provide any information regarding the Food Protection Manager certification. Additionally, taking an Idaho Food Handler's class will NOT meet the requirements of a Food Protection Manager.

I sincerely apologize for any confusion or inconvenience this caused.

Food Protection Manager Training

By: Lisa Bennett

Per Idaho Food Code, beginning July 1, 2018, at least one employee must be certified as a Food Protection Manager. This employee must have supervisory and management responsibility as well as the authority to direct and control food preparation services. They must successfully complete (with a passing score) an accredited program recognized by the Conference for Food Protection.

Believe it or not, summer is just around the corner and the July 1, 2018 deadline will soon be upon us. The surveyors have researched and taken some of the educational programs and are sharing this information with you in the hopes of helping your facilities decide how to best meet this new certification requirement. Here is what we found:

- Prometric (<https://www.prometric.com/en-us/clients/foodsafety/Pages/testing-fmi.aspx>): This site allows you to sign up for a proctored test. Trainees need to have already obtained and studied the materials for this course. Materials can be purchased through Prometric at <https://www.prometric.com/en-us/clients/foodsafety/Documents/SafeMark-Material-Information.pdf>.

(Continued on next page)



Food Protection Manager Training

By: Lisa Bennett

(Continued from previous page)



- 360 Training (<https://www.360training.com/food-beverage-programs/food-protection-manager-certification>): The closest testing center we found when doing our research was Baker City, Oregon; none of the surveyors ventured out-of-state for this option.
- National Registry of Food Safety Professionals (<https://www.nrfsp.com/exam-center/manager/>): This site offers the ability to print out all materials, quizzes and pre-tests to study. The proctored testing is through Pearson VUE and there were many test dates and sites available.
- National Restaurant Association/ServSafe (<https://www.servsafe.com/ServSafe-Manager/Get-Certified>): This website offers both online study and proctored testing at various locations. They also offer full-day classroom lecture format followed by paper testing at the end of the day.
- Above Training Inc/State Food Safety (<https://www.statefoodsafety.com/>): This site allows you to sign up for training, an exam or a combination of both. The website provides all materials for either option. The exam may be taken online.



Additional resources and information can be found under the heading of "Food Safety Training" at the following website:

<http://healthandwelfare.idaho.gov/Health/FoodProtection/tabid/96/Default.aspx>



Please know the Idaho Department of Health and Welfare does not endorse or recommend any specific program. Certification from a nationally-accredited program that offers a Food Protection Manager course will meet the new Idaho Food Code rule.



FREE Training Opportunities

Free trainings are being provided in multiple regions of Idaho by Licensing and Certification. Current (licensed and employed) Idaho Residential Care and Assisted Living administrators and nurses may take one of the corresponding 2-day courses listed below to receive valuable information as well as TWELVE (12) Continuing Education Units after the completion of both days of training.



Courses that are crossed-out are full. Thank you to those that registered.

Courses marked with a '*' are currently open for registration.

FOR ADMINISTRATORS:

- ° ~~May 22nd & 23rd - Twin Falls~~
- ° ~~June 4th & 5th - Boise~~
- ° June 19th & 20th - Lewiston*
- ° July 10th & 11th - Pocatello
- ° August 7th & 8th - Coeur d'Alene
- ° October 23rd & 24th - Idaho Falls
- ° November 6th & 7th - Caldwell

FOR NURSES:

- ° May 24th & 25th - Twin Falls*
- ° June 7th & 8th - Boise
- ° June 21st & 22nd - Lewiston*
- ° July 12th & 13th - Pocatello
- ° August 9th & 10th - Coeur d'Alene
- ° October 25th & 26th - Idaho Falls
- ° November 8th & 9th - Caldwell

Invitations and registration forms for the remaining courses will be uploaded to FLARES as the courses open. An e-mail notification of the upload will be sent to the current administrator of each assisted living facility using the name and e-mail address in FLARES; please make sure this contact information is up-to-date.

Course registration documents will also be available on the RALF website (www.assistedliving.dhw.idaho.gov). Additional details related to the courses (e.g. venue, course hours, etc.) can also be found on the RALF website.





Protecting Residents from Exploitation

By: Ashley Henscheid

IDAPA 16.03.22.010.30 defines exploitation as the misuse of a resident's funds, property, resources, identity or person for profit or advantage.

Facilities are required to create and implement policies to prevent the exploitation of residents. This includes investigating all alleged incidents of exploitation and taking any necessary corrective action to prevent reoccurrence. Prevention, for initial incidents and reoccurrences, is key. Here is some information to aid in exploitation prevention:



- Many facilities have a one page document summarizing important information about each resident, often called a “face sheet” or “summary sheet”. These documents frequently contain resident Social Security Numbers. This is NOT necessary and not best practice. Staff should only need a resident’s name and date of birth to do the communication required to complete their job (such as with a physician’s office). If more information than that is ever requested, staff should refer the person attempting to obtain the information to the administrator or designee.
- Per IDAPA 16.03.22.550.05, when a facility is responsible for resident funds, “...it must hold, safeguard, and account for such personal funds...” This should include ensuring resident bank account information, checks, credit cards, etc. are secured at all times, with only those who need them having access.
- Consider asking residents (or their financial executor) to place a freeze on the resident’s credit - this could be part of the admission process. Credit freezes can be placed and removed at any time through any of the three credit agencies (Experian, Equifax or TransUnion). When in place, a credit freeze ensures no one is able to complete credit inquiries or obtain credit using a Social Security Number. More information on credit freezes can be found at:
 - Experian: <https://www.experian.com/freeze/center.html>
 - Equifax: https://www.freeze.equifax.com/Freeze/jsp/SFF_PersonalIDInfo.jsp
 - TransUnion: <https://www.transunion.com/credit-freeze/place-credit-freeze>



Secure Environments

By: Tom Moss

IDAPA 16.03.22.250.14 documents, "If the facility accepts and retains residents who have cognitive impairment, the facility must provide an interior environment and exterior yard which is secure and safe."

Facilities that serve one or more residents who are at risk for wandering must provide a secure interior environment to ensure residents do not leave the premises unsupervised. Measures used to secure the environment may be effective for one resident and not another. For that reason, the type of security provided should be evaluated for the effectiveness in protecting each of the residents based on their individual needs and abilities. Examples of measures that could be used to secure an environment include: keypads, alarms or a delayed egress.

Any exterior yard residents can access from the secured interior environment must also be secured and safe.

Prior to installation, plans with dimensions and the specification sheets for the proposed locking devices must be submitted to the Division of Licensing and Certification – Fire/Life Safety and Construction Program for approval.

If a resident who is their own guardian and does not have a cognitive impairment states they do not want to live in a secure environment, having them do so would be a violation of their rights. A secure facility should not house residents who do not require a secure environment or who have not consented.

It is not appropriate to give the code to residents in a secure environment. You cannot rely on residents to keep other residents safe. Staff who are paid to provide supervision to residents should have the code. A careful evaluation should be completed prior to giving the code to a family member or outside service provider to ensure they understand the importance of not allowing residents to leave the unit unattended.

Please see the RALF website (www.assistedliving.dhw.idaho.gov) for additional information.

