

Electronic Visit Verification Project Stakeholder Update

DECEMBER 12, 2018



IDAHO DEPARTMENT OF

HEALTH & WELFARE

Background

- The Electronic Visit Verification (EVV) mandate is in the 21st Century CURES Act
- Section 12006 requires states to implement an EVV system:
 - For Personal Care Services (PCS) by January 1, 2020
 - For Home Health Services by January 1, 2023
- Fiscal penalties will be imposed on the state for non-compliance*

*States have an opportunity to request a waiver of the penalty for the first year of implementation.

PCS and Home Health Services – Federal Authorities

Personal Care Services

- ✓ 1905(a)(24)
- ✓ 1915(c)
- ✓ 1915(i)
- ✓ 1915(j)*
- ✓ 1915(k)*
- ✓ 1115*

Home Health Services

- ✓ 1905(a)(7)

*Idaho does not operate programs under these authorities.

PCS and Home Health Services

Personal Care Services

- ✓ Services that support Activities of Daily Living, such as mobility, bathing, dressing, toileting, and personal hygiene.
- ✓ May include services with a different benefit label, such as "Attendant Care"

Home Health Services

- ✓ Home health services (such as nursing services, home health aide services, physical, occupational, or speech-language pathology services) that require an in-home visit

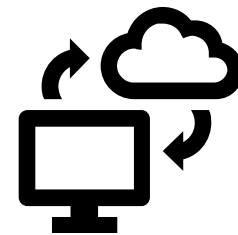
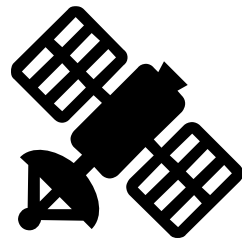
What Idaho Services will Require EVV?

- The project team must complete an analysis of our programs and services to identify which providers will be impacted.
 - Aged and Disabled Waiver program and State Plan Personal Care Services
 - Adults and Children with Developmental Disabilities Waiver programs
 - Home Health services

- Our federal partner, CMS, has identified that services considered 24-hour residential congregate settings are excluded.

What is Electronic Visit Verification?

- A system that captures information about a visit to a participant's home
- There are many types of EVV systems available:
 - Telephony (interactive voice response)
 - GPS-enabled
 - Smart phone-based applications



EVV Requirements

A compliant electronic visit verification system must be able to capture six data elements for each visit:

Type of service performed

Individual receiving the service

Date of service

Location of service delivery

Individual providing the service

Time the service begins and ends



EVV Implementation Models

Open Model

- Providers can use any EVV software they choose that meets the minimum requirements.
- The state must identify how to use data from those systems.

Closed Model

- The state selects an EVV software that meets the minimum requirements and providers must use this solution.
- Reduced burden on state, but increased burden on providers.

Hybrid Model

- Providers can purchase their own EVV software.
- The state selects an EVV software and providers can opt to use this solution.
- The state must still identify how to use data from different systems and support providers using the state's system.



Stakeholder Engagement

As part of the implementation process, states must seek input from

- Family caregivers
 - Individuals receiving and furnishing PCS or home health, and
 - Other stakeholders
-
- The Project Team has identified many stakeholder groups for this project, including service providers, participants, internal partners, and others.
 - Please email EVV@dhw.idaho.gov if you would like to be added to our stakeholder distribution list!

Idaho's Implementation Plan

Spring 2019

- Service analysis
- Stakeholder workgroups
- Determine Idaho's model

Summer/Fall
2019

- Stakeholder workgroups
- Begin working on rules

Summer 2020

- Work on adoption of EVV system
- Complete training
- Rules live July 2020

Lessons Learned from Other States

- Start with an analysis of service definitions. Identify scope.
- Conduct an environmental scan. Current provider EVV adoption should play a role in our next steps.
- Thoughtful implementation is better than rapid implementation.

Project Phase I – Determine Scope

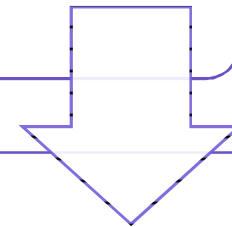
Spring 2019

- Complete analysis of services to identify impacted programs, providers, and participants.
- Develop and initiate stakeholder workgroups.
 - Complete an environmental scan to determine current EVV adoption by providers in Idaho
- Analyze options to identify the best implementation model for Idaho.

Project Phase II – Identify and Implement Idaho's EVV Model

Summer/Fall 2019

- Work with stakeholders to identify best EVV model for Idaho.
- Begin working on changes to Idaho Administrative Code (IDAPA).
- Depending upon chosen model, develop a Request for Information or Request for Proposal.
- Begin training for relevant stakeholder groups.



Spring/Summer 2020

- Complete training for relevant stakeholder groups.
- Complete adoption of EVV system.
- Rules go live July 1, 2020.



WHAT'S NEXT?

Next Steps:

- Email blast when project webpage is ready.
- Project Team will complete analysis of services.
- Next stakeholder update will include service overview and stakeholder workgroup plan, expected in February.

Stay Up-To-Date!

- Our webpage is currently under development, but will include materials developed by CMS, schedule of stakeholder updates and workgroups, and other information.
- Email the project team at EVV@dhw.Idaho.gov .