

Personal Assistance Oversight Committee DRAFT Minutes
Wednesday, March 15, 2017 1:00 – 3:00 (MT) 12:00 -2:00 (PT)

AGENDA ITEMS	LEAD	DECISION / ACTION ITEMS
<i>Welcome and Roll Call</i>	Tammy Ray IHC Project Manager	<p>Action:</p> <ul style="list-style-type: none"> • <u>Committee Members Present:</u> • <u>Phone: Kevin Thorson, Jan Carpenter, Karen Raine, Raul Enriquez Marcy Hayman, Dorothy Biederstedt, Sharon Anitok and Tracy Martin</u> • <u>Video: Linda Weisse, Marcy Hayman, Kent Knigge – Medicaid, Melanie Belnap – Medicaid</u> • <u>In Person: Dana Gover, Pam Ziengenfuss, Marcie Young, Alexandria Fernández, Tammy Ray, Alex Childers-Scott</u> • <u>Excused: Rei Walker, Dean Neilson, Brett Waters, Beth Kriete, Chris Barrott, Tracy Motley</u> • <u>Absent Unexcused: Lisa Martin, Deborah Mehraban</u> • <u>Tammy introduced a new staff member with the Bureau of Long Term Care, Alternative Care Coordinator, Alex Childers-Scott. Alex is a familiar face to the PAO Committee, as in the past had attended as visitor working with LINC. Welcome Alex.</u>
OLD BUSINESS		
<i>Read, Review and Approve DRAFT Minutes from December 14, 2016 (Attachment)</i>	Tammy Ray IHC Project Manager	<p>Action:</p> <ul style="list-style-type: none"> • <u>Draft Minutes from December 14, 2016 were reviewed, there were no outstanding issues brought forward on the agenda and the “Assignment Updates” will be provided later in this agenda</u> • <u>Motion to Approve Kent Knigge and motion seconded by Dana Gover</u> • <u>Approved Minutes from December 14, 2016 will be posted on the H&W Website at http://healthandwelfare.idaho.gov/Medical/Medicaid/MedicalCareAdvisoryCommittee/PersonalAssistanceOversightCommittee/tabid/1354/Default.aspx</u>
PLANNING		
<i>PAO Committee Composition (Attachment: PAO Committee Membership Roster)</i>	Tammy Ray IHC Project Manager	<p>Action:</p> <ul style="list-style-type: none"> • <u>We have received three membership nominations through the new “Join Here” button on the PAO Committee webpage!</u> • <u>The first nomination for the Personal Care Assistant did not respond Review and Approval of DRAFT Minutes 6-21-17</u> • <u>The second nomination is Pam Ziengenfuss, as an Advocate – Pam shared her work and personal experiences with different populations that utilize Personal Assistants and her desire to serve in the Advocate 2 position</u> • <u>Dana Gover made the motion to accept Pam’s nomination and Sharon Anitok seconded the motion</u> • <u>Welcome Pam Ziengenfuss! Pam’s term of office will expire on March 15, 2020</u> • <u>The third nomination is Marcy Hayman, co-owner of Loving Care and More in Silverton, ID. Marcy will serve as Provider 1 in the North HUB. Tammy read the bio that Marcy provided and Marcy expressed her interest in becoming a member of the PAO Committee.</u> • <u>Dana Gover made the motion to accept Marcy’s nomination and Pam Ziengenfuss seconded the motion</u>

		<ul style="list-style-type: none"> • <u>Welcome Marcy Hayman! Marcy's term of office will expire on March 15, 2020</u> • <u>We continue to have a vacancy for a Central HUB Participant</u>
MONITORING		
Upcoming Waiver Renewals	Ali Fernández BLTC Alternative Care Coordinator	<p>Action:</p> <ul style="list-style-type: none"> • <u>Ali gave members a brief overview of the Home and Community Based Services (HCBS) Waivers and how we work with Centers for Medicare Medicaid Services (CMS) to ensure that individuals receiving Medicaid HCBS are integrated in and supported to gain full access to their community and that the individual's role in service planning is optimized</u> • <u>Medicaid is currently working on the HCBS Waiver Renewals (A&D and DD)</u> • <u>Medicaid will be holding Public meetings around the State in April and May to collect comment on the proposed DRAFT documents</u> • <u>PAO Committee members will receive e-mail updates as to the times and locations of these meetings</u> • <u>For additional information about this project and to read the DRAFT documents go to: http://healthandwelfare.idaho.gov/Medical/Medicaid/HomeandCommunityBasedSettingsFinalRule/tabid/2710/Default.aspx</u>
Idaho Home Choice Update (Attachment)	Tammy Ray IHC Project Manager	<p>Action:</p> <ul style="list-style-type: none"> • <u>Tammy gave a brief overview of Idaho Home Choice (IHC) for the new members and guests</u> • <u>The Money Follows the Person (MFP) Rebalancing Demonstration is a CMS Demonstration designed to help states to try new ways of delivering Medicaid services</u> • <u>This Demonstration is designed to help people move or transition from an institution to a Home and Community Based setting, such as a home or apartment</u> • <u>Tammy reviewed the qualifications for participation in the IHC Demonstration and shared the current numbers and demographics of the transitions that have occurred in Idaho to date</u> • <u>IHC has completed 434 transitions since October 1, 2011</u> • <u>IHC has had 13 transitions for 2017 – on track to meet benchmark of 97</u> • <u>For additional information and to follow the progress of the demonstration grant:</u> • <u>http://healthandwelfare.idaho.gov/Medical/Medicaid/IdahoHomeChoice/tabid/1621/Default.aspx</u> • <u>Or contact IHC at (208) 364-1889</u>
Medicare Medicaid Coordinated Plan (MMCP) Update	Ali Fernández BLTC Alternative Care Coordinator	<p>Action:</p> <ul style="list-style-type: none"> • <u>Members received a notice of public comment along with this agenda prior to today's meeting, to allow members time to review and comment on the Quality Strategy for the MMCP</u> • <u>The comment period has since closed – watch for draft documents</u> • <u>MMCP currently has 2274 enrollees, with a robust education and outreach effort by Blue Cross of Idaho (BCI)</u> • <u>BCI, in their commitment to improving the healthcare for Idaho's Dual Eligible (Medicare & Medicaid) participants have announced a pilot program for MMCP Participants – Home Stay</u> • <u>Home Stay uses a remote monitoring system to establish a baseline for participants' and then monitors their health and daily activities for changes that may signal more acute care needed</u> • <u>Idaho Medicaid is currently in discussion with Molina Healthcare and Blue Cross of Idaho in hopes that we will have two plans for dual eligible participants to choose from in 2018</u>

		<ul style="list-style-type: none"> • <u>For additional information and to follow the MMCP program</u> • <u>http://healthandwelfare.idaho.gov/Medical/Medicaid/MedicaidParticipants/MedicareMedicaidCoordinatedPlan/tabid/2538/Default.aspx</u>
BLTC Quality Improvement Strategy (Attachment)	Ali Fernàndez BLTC Alternative Care Coordinator	<p>Action:</p> <ul style="list-style-type: none"> • <u>CMS, our federal partners have specific Quality Assurances that Medicaid must adhere to</u> • <u>In mid-August, Medicaid implemented a reporting mechanism that pulls data directly from the Level of Care Assessment tool</u> • <u>The attached data is from Q4 2016 and shows improvement in data collection and reporting, which resulted in an increase of the reported numbers</u> • <u>This data has also indicated additional areas of provider training that are needed</u> • <u>BLTC QA- OIS staff will be holding WebEx trainings in the next couple of months addressing those areas</u>
RECOMMENDATIONS & OTHER UPDATES		
Assignment Update		<ul style="list-style-type: none"> • <u>Action Items requiring BLTC follow-up research and feasibility from last meeting:</u> 1)Provide a confidential online survey to solicit issues from participants or providers who are not comfortable sharing this feedback in the group setting. There is a perception that a participant is penalized when providing a compliant or negative feedback about services and or the provider <u>Melanie Belnap provided an update on this assignment:</u> BLTC Nurse Managers and QA Staff are working on an anonymous telephone survey for participants – hopefully ready early fall 2)Recruitment and information sharing idea - Create a flyer for Nurse Reviewers to share with participants during the annual redetermination assessment <u>Melanie Belnap provided an update on this assignment:</u> An informational flyer about the PAOC is still with the BLTC Nurse Managers. While it was identified to share information, it is also additional paperwork for them share with the participant 3)Create a “JOIN NOW” button on the website for an easy way of member recruitment <u>Tammy Ray provided an update on this assignment:</u> “Join Here” button was added to website. Refer to attachment and following link: <u>http://healthandwelfare.idaho.gov/Medical/Medicaid/MedicalCareAdvisoryCommittee/PersonalAssistanceOversightCommittee/tabid/1354/Default.aspx</u> (Our new members today utilized the button for their nominations)
Dental Provider Change	Tammy Ray IHC Project Manager	<ul style="list-style-type: none"> • <u>MCNA (Managed Care of North America, Inc.) Dental is the Medicaid dental plan for the entire state of Idaho effective February 1, 2017. MCNA Dental administers the dental benefits for eligible children and adults enrolled in the Medicaid Basic and Enhanced plans. They also help eligible adults enrolled in the Pregnant Women Plan. MCNA Dental has a large network of general and specialty dentists throughout Idaho to make sure you can get the high quality dental care you need.</u> <u>MCNA Dental Contact Information:</u>

		<p><u>Participant line: 1-855-233-6262, Monday – Friday, from 6 a.m. – 6 p.m. MST</u> <u>For hearing impaired participants, TTY line is available at 1-800-377-3529</u> <u>Provider line: 1-855-235-6262</u> <u>Website: http://mcnaid.net/en/home/</u></p>
WRAP UP	Tammy Ray IHC Project Manager	<ul style="list-style-type: none"> • <u>Requested topics for future PAOC meetings</u> • <u>A Presentation or the BLUE PATH Program will be given at the June 21st meeting by Mark Leeper, DAC Northwest</u> • <u>Members requested additional information and a contact for the ABLE ACT (Marcie will send to members) Additional information about ABLE ACT is available at www.able-now.com</u> • <u>Members requested that Mel Leviton, Executive Director of Idaho State Independent Living Council give a presentation on the ABLE ACT at an upcoming PAOC meeting</u>
ADJOURN		
		<ul style="list-style-type: none"> • <i>Next Meeting will be on Wednesday, June 21, 2017</i>

2017 Meeting Dates: March 15, 2017 (Video), June 21, 2017 (Video), September 20, 2017 (Video) and December 13, 2017 (Video)
All meetings will be held on Wednesday from 1-3 PM (MT) and 12-2PM (PT)

Video Locations:

3232 Elder Boise D-East Conference Room
Region I CDA 1120 Ironwood Large Conference Room VCE
Region II Lewiston State Office Building 1118 F Street 1st floor Conference Room
Region V Twin Falls 601 Pole Line Rd. Conference Room B
Region VII Idaho Falls 150 Shoup BH VCE Room 240