

*Personal Assistance Oversight Minutes*  
*Wednesday, September 25, 2019 1:00 – 3:00 (MDT) 12:00 -2:00 (PDT)*

<i>AGENDA ITEMS</i>	<i>LEAD</i>	<i>DECISION / ACTION ITEMS</i>
<i>Welcome and Roll Call</i>	<i>Alexandra Fernández Bureau Chief</i>	<p><u>Notes:</u></p> <ul style="list-style-type: none"> <li>• <u>Members participating by phone: Kevin Thorson, Jacob Massey, Dana Gover, Jan Carpenter, Tracy Martin, Linda Weisse, Shelly Brubaker, Amber Davis, Mickey Palmer, Marcy Hayman</u></li> <li>• <u>Members participating in person: Sharon Anitok, Pam Ziegenfuss</u></li> <li>• <u>Medicaid staff participating at Elder: Alexandra Fernández, Marcie Young, Alex Childers-Scott, Tammy Ray</u></li> <li>• <u>Medicaid staff participating by phone: Chris Barrott</u></li> <li>• <u>Guests: David Bell, Medicaid Deputy Administrator, David Welsh, Program Manager, Clinical and Policy Management</u></li> <li>• <u>Every member was in attendance!!</u></li> </ul>
<b><i>OLD BUSINESS</i></b>		
<i>Read, Review and Approve DRAFT Minutes from June 19, 2019</i>	<i>Alexandra Fernández Bureau Chief</i>	<p><u>Notes:</u></p> <ul style="list-style-type: none"> <li>• <u>Correction to the June 19, 2019 DRAFT Minutes: Add 1 participant vacancy to the Central HUB</u></li> <li>• <u>Motion to approve the corrected DRAFT Minutes from June 19, 2019 was made by Amber Davis and seconded by Jan Carpenter</u></li> </ul>
<i>Overview and Update on Medicaid Expansion</i>	<i>Alexandra Fernández Bureau Chief</i>	<p><u>Notes:</u></p> <p style="text-align: center;"><u>Medicaid Expansion</u></p> <ul style="list-style-type: none"> <li>• <u>Idaho’s Medicaid Expansion Strategies &amp; Framework with Senate Bill 1204</u></li> <li>• <u>Medicaid Expansion Timeline for January 1, 2020</u></li> <li>• <u>Medicaid Expansion Enrollment: Counts, Activities, Expectations</u></li> <li>• <u>Medicaid Expansion: Service Capacity with Doctors and Facilities</u></li> <li>• <u>Medicaid Expansion Coverage and Services Available</u></li> <li>• <u>Consumer Experience for Medicaid Expansion: Steps (How / When)</u></li> <li>• <u>Idaho’s Medicaid Expansion: SB 1204 (Sideboards / Waivers)</u></li> <li>• <u>Idaho’s Medicaid Expansion: Federal Waivers</u></li> <li>• <u>Additional information and to follow the progress of Medicaid Expansion go to <a href="https://medicaidexpansion.idaho.gov">https://medicaidexpansion.idaho.gov</a></u></li> </ul>
<i>IMD Waiver and Support Act</i>	<i>David Welsh Medicaid Program Manager</i>	<p><u>Notes:</u></p> <p style="text-align: center;"><u>Institution for Mental Disease (IMD)</u></p> <ul style="list-style-type: none"> <li>• <u>An institution for mental diseases is defined in law as any “hospital, nursing facility, or other institution of more than 16 beds, that is primarily engaged in providing diagnosis, treatment, or</u></li> </ul>

		<p><u>care of persons with mental diseases, including medical attention, nursing care and related services.</u></p> <ul style="list-style-type: none"> <li>• <u>Licensed and/or accredited as a psychiatric facility</u></li> <li>• <u>Examples: Intermountain Hospital &amp; Cottonwood Creek Hospital</u></li> </ul> <p><u>Institution for Mental Disease Exclusion</u></p> <ul style="list-style-type: none"> <li>• <u>Established by Section 1905(a)(B) of the Social Security Act, the IMD exclusion prohibits “payments with respect to care or services for any individual who has not attained 65 years of age and who is a patient in an institution for mental diseases.”</u></li> <li>• <u>Individuals over the age of 65 have always been excluded from this restriction and a separate provision enacted in 1972 excludes patients under 21 from it.</u></li> <li>• <u>The intent of this law was to disincentivize the treatment of the mentally ill in large institutions and shift the costs for psychiatric treatment from the federal government onto the states.</u></li> </ul> <p><u>Medicaid State Plan and Waiver</u></p> <ul style="list-style-type: none"> <li>• <u>Support Act – (Medicaid State Plan Amendment)</u></li> <li>• <u>1/1/2020 Expected Implementation</u></li> <li>• <u>Serve individuals 21-64 in IMD with Substance Use Disorder (SUD) related diagnosis</u></li> <li>• <u>IMD must offer two forms of medication assisted treatment (MAT)</u></li> <li>• <u>Full continuum of outpatient American Society of Addition Medicine (ASAM) based levels of care</u></li> <li>• <u>Maximum 30-day residential stay, rolling year</u></li> </ul> <ul style="list-style-type: none"> <li>• <u>115 SED/SMI/SUD Demonstration (Waiver)</u></li> <li>• <u>7/1/2020 Expected Implementation</u></li> <li>• <u>Serve individuals 21-64 in IMD with SUD and/or mental health related diagnosis</u></li> <li>• <u>Average length of stay &lt;= 30 days</u></li> <li>• <u>Expand and ensure access to the outpatient behavioral health continuum care</u></li> <li>• <u>Transitions</u></li> <li>• <u>Crisis Services</u></li> <li>• <u>Care Coordination</u></li> <li>• <u>Integration of primary health and mental health</u></li> </ul> <ul style="list-style-type: none"> <li>• <u>For additional information:</u></li> </ul>
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<b>PLANNING</b>		
PAO Committee Composition	Alexandra Fernández Bureau Chief	<p><u>Notes:</u></p> <ul style="list-style-type: none"> <li>• <u>As of March 19, 2019, with the nominations listed above we have the following vacancies:</u></li> <li>• <u>1) Participant Statewide (Any HUB)</u></li> </ul>

		<ul style="list-style-type: none"> <li>• <u>1) Participant from the Northern HUB</u></li> <li>• <u>2) Participants from the Eastern HUB</u></li> <li>• <u>1) Participant from the Central HUB</u></li> <li>• <u>1) Provider from the Central HUB</u></li> <li>• <u>1) Provider from the Eastern HUB</u></li>   <li>• <u>Nomination from Shelly Brubaker, PAS Director LINC</u></li> <li>• <u>Dana made the motion to accept Shelly’s nomination for the Provider from the Central HUB seat and Sharon and Linda both seconded it. Welcome Shelly!</u></li>   <li>• <u>If you know of a person that would be interested in serving in any of these positions – Please talk to them and use the “Join Here” button on the DHW website at <a href="http://healthandwelfare.idaho.gov/Medical/Medicaid/MedicalCareAdvisoryCommittee/PersonalAssistanceOversightCommittee/tabid/1354/Default.aspx">http://healthandwelfare.idaho.gov/Medical/Medicaid/MedicalCareAdvisoryCommittee/PersonalAssistanceOversightCommittee/tabid/1354/Default.aspx</a></u></li>   <li>• <u>Assignment from the March 20, 2019 and June 19, 2019 meetings was carried forward</u> <ul style="list-style-type: none"> <li>○ <u>Every member was in attendance today, September 25, 2019. Following a discussion on the Bylaws, Attendance Requirements, RSVP and Alternates a vote was taken and the changes to the bylaws were voted on and accepted by an individual response for unanimous approval by all sitting committee members.</u></li> </ul> </li>   <li>• <u>Bylaws will be amended to reflect the approved changes and will be an attachment to these meeting minutes</u></li> </ul>
<b>MONITORING</b>		
<b>BLTC Quality Assurance Update</b>	<b>Chris Barrott QA Manager</b>	<u>Notes:</u> <ul style="list-style-type: none"> <li>• <u>Chris explained the features of the new BLTC Complaint Submission System</u></li> <li>• <u>System is user friendly and submissions are confidential for all users</u></li> <li>• <u>Monies from the Idaho Home Choice Grant allowed the design and distribution of a magnet for each participant to have at their recertification assessment “REPORT IT! Don’t ignore it”</u></li> <li>• <u>BLTC Complaint Submission System is accessed at <a href="https://MedicaidComplaints.dhw.idaho.gov">https://MedicaidComplaints.dhw.idaho.gov</a></u></li> <li>• <u>A Work Flow attachment will be sent out with theses DRAFT Minutes</u></li> <li>• <u>Numbers that the committee requested for the December 18, 2019 meeting:</u> <ul style="list-style-type: none"> <li><u>1) Number of Calls</u></li> <li><u>2) Types of Complaints</u></li> <li><u>3) Time Frames for resolution</u></li> </ul> </li> </ul> <u>Dollars recouped because of improved reporting</u>

<p><b>Idaho Home Choice (IHC) Update</b></p>	<p><b>Tammy Ray IHC Project Manager</b></p>	<p><b>Notes:</b></p> <ul style="list-style-type: none"> <li>• <u>IHC grant funds have been extended to support transitions through December 31, 2020</u></li> <li>• <u>There is still a possibility for the grant to be extended through December 31, 2023</u></li> <li>• <u>The sustained Medicaid benefit program is running parallel to the extended grant program, which has allowed more participants to access needed resources for transitioning</u></li> <li>• <u>The grant extension also allows participants between ages 22-64 residing in IMDs to continue accessing transition services</u></li> <li>• <u>Following statewide outreach and training IHC currently has 50 Transition Managers</u></li> <li>• <u>IHC has reached 615 successful grant transitions</u></li> <li>• <u>Demographics through 9/11/2019 remain consistent, including:</u> <ul style="list-style-type: none"> <li>▪ <u>445 participants on A&amp;D waiver, 108 on DD waiver, 60 Enhanced Plan</u></li> <li>▪ <u>478 transitions from Skilled Nursing Facilities, 94 from ICF/ID, 41 from IMD</u></li> <li>▪ <u>178 transitions from Region 3, 195 from Region 4</u></li> <li>▪ <u>Average number of institutionalized days is 989 (just under 3 years)</u></li> <li>▪ <u>Average days to discharge for Idaho is 72, national average is 118</u></li> <li>▪ <u>Re-institutionalized rate for Idaho is 6.2%, vs national average of 11%</u></li> </ul> </li> <li>• <u>For Additional information regarding the Idaho Home Choice Program</u> <a href="https://healthandwelfare.idaho.gov/Medical/Medicaid/IdahoHomeChoice/tabid/1621/Default.aspx">https://healthandwelfare.idaho.gov/Medical/Medicaid/IdahoHomeChoice/tabid/1621/Default.aspx</a></li> </ul>
<p><b>Duals Program Update</b></p>	<p><b>Chris Barrott Contract Manager</b></p>	<p><b>Notes:</b></p> <ul style="list-style-type: none"> <li>• <u>Chris Shared the Idaho Medicaid Plus (IMPlus) FAQ's and explained Idaho Medicaid Plus and why Idaho has this requirement</u></li> <li>• <u>Also included is a side by side chart that explains the difference between MMCP and IMPlus and the services that each program offers</u></li> <li>• <u>Currently there are 2 Health Plans and 9 Mandatory counties</u></li> <li>• <u>Currently there are 10, 782 Duals on IMPlus and 7,341 on MMCP</u></li> <li>• <u>For additional information visit <a href="http://www.mmcp.dhw.idaho.gov">www.mmcp.dhw.idaho.gov</a> or email <a href="mailto:IdahoDuals@dhw.idaho.gov">IdahoDuals@dhw.idaho.gov</a></u></li> </ul>
<p><b>Electronic Visit Verification (EVV) Project Update</b></p>	<p><b>Alexandra Fernández Bureau Chief</b></p>	<p><b>Notes:</b></p> <ul style="list-style-type: none"> <li>• <u>Requirements of Electronic Visit Verification (EVV): to capture the type of service performed, the individual receiving that service, date of service, location of service delivery, individual providing the service, time the service begins and ends</u></li> <li>• <u>An analysis of services to identify impacted programs, providers and participants was completed and can be viewed at <a href="http://EVV.dhw.idaho.gov">http://EVV.dhw.idaho.gov</a></u></li> <li>• <u>An environmental scan was sent to providers in Idaho to determine what systems they were adopting – most PAAs did not respond to the survey. The providers that did respond have mostly adopted some type of EVV system</u></li> <li>• <u>Project team is recommending the “open model” version EVV implementation, meaning that providers would be able to select a system/software of their choice as long as it is compatible with the state’s aggregator system (a system that will capture EVV data from provider systems).</u></li> </ul>

		<ul style="list-style-type: none"> <li>• <u>Stakeholders are being asked to share comments on this recommendation via e-mail at <a href="mailto:EVV@dhw.idaho.gov">EVV@dhw.idaho.gov</a></u></li> <li>• <u>The Project Team has submitted a budget request to support EVV implementation with two components</u> <ol style="list-style-type: none"> <li>1) <u>Cost of Aggregator system</u></li> <li>2) <u>Reimbursement increase for Personal Assistance Agencies to offset the cost they will incur to purchase their own EVV software</u></li> </ol> </li> <li>• <u>Next steps:</u> <ol style="list-style-type: none"> <li>1) <u>Start Rules changes with providers and participants</u></li> <li>2) <u>Develop implementation plans</u></li> <li>3) <u>Smaller workgroups to develop policy about how to implement the state’s aggregator and how to tie it to claims processing, if at all</u></li> <li>4) <u>If PAO members have comments or would like to participate in these smaller workgroups Email <a href="mailto:EVV@dhw.idaho.gov">EVV@dhw.idaho.gov</a></u></li> </ol> </li> <li>• <u>For current information regarding EVV, CMS information, requirements, surveys, upcoming meetings and presentations go to <a href="http://EVV.dhw.idaho.gov">http://EVV.dhw.idaho.gov</a></u></li> </ul>
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**RECOMMENDATIONS & OTHER UPDATES**

<p><i>Assignment Update and Wrap Up</i></p>	<p><i>Alexandra Fernández Bureau Chief</i></p>	<p><u>Notes:</u></p> <ul style="list-style-type: none"> <li>• <u>Ali will research Dana’s question regarding what will happen after January 1 if a participant in the gap has purchased a plan through the marketplace and send clarification out with the <u>DRAFT Minutes</u></u></li> </ul> <p><i>Response, confirmed with the Division of Self Reliance: People who are currently eligible for and receiving a tax credit (and insured by a health plan on the Marketplace) will be transitioned to Medicaid effective 1/1/2020 if they fall in the Expansion population. If the person declines Medicaid coverage, they will not be eligible for a tax credit to assist in paying the premium.</i></p> <p><i>For additional information, please visit the <u>Frequently Asked Questions on the Medicaid Expansion website: <a href="http://medicaidexpansion.idaho.gov">http://medicaidexpansion.idaho.gov</a></u></i></p> <ul style="list-style-type: none"> <li>• <u>Melanie Belnap is retiring after 29 yrs. with the Division of Medicaid – Thank you and we wish you well in your new adventure!</u></li> <li>• <u>Items that members would like to see on the next agenda: EVV, Duals, IHC, OA Update and Recoupment \$\$, Legislative Update</u></li> </ul>
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<i><b>ADJOURN</b></i>		
		<i>• Next Meeting will be on Wednesday, December 18, 2019</i>

*2019 Meeting Dates: March 20, 2019 (Video), June 19, 2019 (Conference Call), September 25, 2019 (Conference Call), December 18, 2019 (Conference Call)*

*All meetings will be held on Wednesday from 1-3 PM (MT) and 12-2PM (PT)*