

Idaho Medicaid Plus (IMPlus) FAQ's

What is Idaho Medicaid Plus?

Idaho Medicaid Plus is a plan for dual eligible beneficiaries that coordinates most of their Medicaid benefits through a health plan.

Why does Idaho have the Idaho Medicaid Plus?

Medicaid had legislative direction to find a solution for the high cost of Duals' healthcare. Dual eligible individuals make up 10% of Idaho's Medicaid population but require over one third (1/3) of the Medicaid budget. In addition, the typical dual eligible individual has more than four times the expenditures than Medicare-only beneficiaries. Idaho is joining the majority of states across the US implementing innovative solutions to coordinate benefits and manage costs.

Who Are "Duals?"

Dual eligible individuals are 21 years of age or older and receive both Medicare (Parts A, B and D) *and* Enhanced Medicaid coverage. There are approximately 27,000 Duals individuals in the state of Idaho.

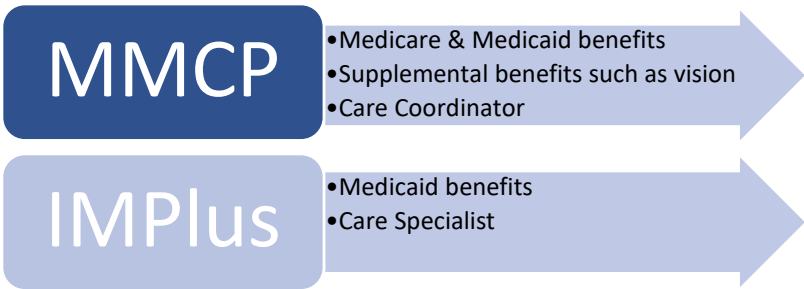
Is enrollment into Idaho Medicaid Plus mandatory?

Yes, beginning in November 2018 the new program will be mandatory for Idaho Duals that live in Twin Falls County and have not enrolled in the Idaho Medicare Medicaid Coordinated Plan (MMCP). Other counties will become part of the plan in 2019 after successful implementation in Twin Falls County. There are some groups of people who are excluded from mandatory enrollment, including Tribal members, pregnant women, and individuals on the Adult Developmental Disabilities Waiver program.

What programs are available for Idaho Duals?

Idaho Duals that live in the assigned counties have two choices for Medicaid programs:

- **Medicare Medicaid Coordinated Plan (MMCP)** – this is a *voluntary* program that manages Medicare *and* Medicaid benefits
- **Idaho Medicaid Plus** – this is a *mandatory* program that manages Medicaid benefits



What is the difference between the MMCP and Idaho Medicaid Plus?

| | MMCP | Idaho Medicaid Plus |
|-----------------------|---|---|
| Medicare Included | Yes | No |
| Mandatory Enrollment | No | Yes |
| Premium | No | No |
| Participant Choice | Yes | Yes |
| Available Today | Yes | Coming Soon |
| Care Coordination | Yes | Yes |
| Supplemental Benefits | Yes | No |
| Plan Choices | Blue Cross of Idaho <i>or</i> Molina Healthcare of Idaho | Blue Cross of Idaho <i>or</i> Molina Healthcare of Idaho |

What benefits do these programs cover?

| Medicare Medicaid Coordinated Plan | Idaho Medicaid Plus |
|--|---|
| <p>The MMCP covers all medically-necessary and preventive services covered under Medicare Part A, Part B, and Part D prescription drug coverage as well as additional services covered by Medicaid, including:</p> <p>Hospital, Medical, Prescription drugs, Behavioral Health, Nursing Home, Aged & Disabled (A&D) Waiver, Personal Care Services, Targeted Service Coordination, Community Based Rehabilitation Service as well as Care Coordination</p> <p>*Developmental Disability Services, Medical Transportation and Dental are all available through Idaho Medicaid</p> | <p>Idaho Medicaid Plus covers all medically necessary Medicaid benefits including:</p> <ul style="list-style-type: none"> ▪ Hospital costs after Medicare payment ▪ Medical costs after Medicare payment ▪ Behavioral Health, including Community-Based Rehabilitation Services ▪ Nursing Home after Medicare payment ▪ Aged & Disabled (A&D) Waiver ▪ Personal Care Services ▪ Care Specialist |

Who administers the MMCP and Idaho Medicaid Plus?

Idaho has two health plans that administer the MMCP and Idaho Medicaid Plus;

Blue Cross of Idaho and **Molina Healthcare of Idaho**

IMPlus will be implemented in Twin Falls County beginning in November 2018. This program will expand into other counties after a successful roll-out in Twin Falls County, the dates for implementation into other counties is not yet determined.

What Medicaid services does Idaho Medicaid Plus cover?

Idaho Medicaid Plus covers all medically necessary **Medicaid** benefits, including:

- Hospital costs after Medicare payment
- Medical costs after Medicare payment
- Behavioral Health, including Community-Based Rehabilitation Services
- Nursing Home after Medicare payment
- Aged & Disabled (A&D) Waiver
- Personal Care Services

I am a Provider, who do I bill for services?

Providers should bill Medicare for all Medicare primary services and bill either Blue Cross of Idaho or Molina Healthcare of Idaho (depending on who the member is enrolled with) for any Medicaid services. Basically, the health plans will be the payers instead of Idaho Medicaid.

Does Idaho Medicaid Plus have Care Coordinators?

Idaho Medicaid Plus will offer Care Specialists as a supplemental benefit. That means that members will have a single point of contact to serve as their advocate to help them navigate their Medicaid services. The Care Specialists will be available by telephone to the member and their family, physicians, or anyone that works directly with the member.

Do I get to choose which Health Plan I want to enroll with?

YES! Idaho Duals will have the opportunity to select either **Molina Healthcare of Idaho** or **Blue Cross of Idaho** for their Idaho Medicaid Plus plan. The enrollment begins July 1, 2018 for Twin Falls County with an effective date of November 1, 2018. Duals will have an additional ninety (90) days after October 1, 2018 to change their health plan. After the initial enrollment period there will be an Annual Open Enrollment (October 15 through December 7) in which Duals can change plans if they would like to.

Does this mean I am losing Idaho Medicaid?

Absolutely not! What this means is that as a Dual your Medicaid services will be managed by a health insurance company (**Blue Cross of Idaho** or **Molina Healthcare of Idaho**.) You will receive an insurance card from the health plan as well as all other enrollee materials. Some Medicaid services will remain “carved-out,” meaning they will still be covered the way they are today. Your medical transportation services will still be administered by MTM and your dental benefits will be administered by MCNA.

What if I don't want to choose a Health Plan for Idaho Medicaid Plus?

If you don't want to select a plan, it's no problem. Idaho Medicaid will automatically assign you to one of the plans.

How do I enroll in Idaho Medicaid Plus?

Duals will receive an enrollment letter with a form in the mail. There are two ways in which to enroll:

1. Mail the enrollment form in the pre-addressed envelope
2. Call Idaho Department of Health & Welfare @ (833) 814-8568 and our benefit specialists will be happy to enroll you in the plan of your choice

Can I call the health plan to enroll in Idaho Medicaid Plus?

No, you must enroll with IDHW. You can call (833) 814-8568.

What if I have questions about Idaho Medicaid Plus?

You can call our benefit specialists @ (833) 814-8568 and they will be happy to answer any questions or you can send us an email @ IdahoDuals@dhw.idaho.gov.

You can also stay up to date and get questions answered by visiting our website @ www.MMCP.dhw.idaho.gov.

Can I enroll in the MMCP today, or do I have to wait to be enrolled in Idaho Medicaid Plus?

You can enroll in the MMCP at any time! Simply call the health plan of your choice and they can take your application over the phone, it's that easy!

| | |
|----------------------------|--------------|
| Blue Cross of Idaho | 888-495-2583 |
| Molina Healthcare of Idaho | 844-861-9324 |

If you are a member of the MMCP you will not be required to enroll in the Idaho Medicaid Plus program.

Who can I talk to about Idaho Medicaid Plus?

Please email IdahoDuals@dhw.idaho.gov and we are happy to answer your questions.