

Idaho Medicaid Big Sky AMES Provider Meeting Minutes

Date / Time of Meeting	Friday, September 21, 2018 1:30 pm — 3:00 pm
Location	Conference Room D-West, 3232 Elder St, Boise, ID

Medicaid Participants	Att'd	Provider Participants	Att'd	Molina Participants	Att'd
David Welsh	X	Melissa Farrar, Norco	X	Robert Huges	X
Tiffany Kinzler		Heather Caress, Norco	X	Kristi Harris	X
Tracy Lombard	X	Scott Ingraham, NuMotion	X	Natasha Derrick	X
William Deseron	X	Nicole Kissler, Norco	X	Rainy Natal	X
Susan Scheuerer	X	Leigh McNellis, Peaks & Plains	X	Darla Callaway	X
Kristina Eidemiller	X	Amy DeMiguel, Peaks & Plains	X		
Stacy Connolly	X				
Ashley Fretwell	X				
Jayme Salvadori	X				
William Deseron	X				

Meeting Content

Time	Topics Discussed	Action Item	Responsible
1:32	Welcome and Introductions — Kristina Eidemiller, David Welsh		
1:33	Reimbursement for Bath Items Covered Under the A&D Waiver — Melissa Farrar How are they covered under the A&D Waiver because they are taken off the fee schedule to discover why taken off and how they will be covered through the A&D Waiver.	MCPT to email BLTC, notify Scott and Norco Staff of response	MCPT, David, BLTC
1:35 2:00	PR50 Denials from Medicare; Have to Appeal Every Time — Melissa Farrar When providers receive a PR50 Denial for medical necessity (from Medicare or other companies), they submit an EOB and the Medicaid approved PA to Molina. They are then manually reviewed but denied because the EOB says not medically necessary. This is what the current DLP instructs them to do. They then have to go through a Molina and Medicaid State Fair Hearing in order to get the approval. This is a lot of steps to get paid for a product that was already approved by the Medical Care Unit because the medical necessity guidelines the other insurance company follows are not required by Idaho Medicaid. The DLP has to change in order to override this process. Discussion was held around what the DLP could be changed to in order relieve this for most if not all submissions.	IDHW will look into updating the DLP. More information to come.	MMIS, MCPT, MCU
1:44	Valid Invoices for Nutrition — Melissa Farrar Discussed specific invoice post-meeting.		
1:45	DMEPOS Manual — Kristina Eidemiller Providers have found it helpful.		

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1:46	<p>Requests for Services Medicaid Doesn't Cover — Kristina Eidemiller</p> <p>Medicaid is working on an internal process on how to proceed when someone inquires on whether a non-covered service could be covered. This should be in place by next Fall.</p>		
1:48	<p>Policy on Brick & Mortar Providers – Scott Ingraham</p> <p>One does not have to have an in-state building to be a DME provider in Idaho. There must be a brick and mortar location somewhere for site visits (Medicaid may use the Medicare site visit if it is a long distance).</p> <p>At times members have concerns with getting timely service from out-of-state-based providers. In addition, it can inhibit education on how to use products if they're delivered by FedEx, etc. This is especially an issue in rural areas. Some of the provider community has been continuously working to lobby the legislature to change this requirement.</p> <p>Some insurances require staff to use specific providers even if they're not local. There are companies with a presence in the area that would be more efficient.</p> <p>Although Medicaid cannot tell a member what provider to choose, it is possible that Healthy Connections Referrals could state something along the lines of... "it is important when coordinating care to take into the account the ability to get service, etc. so take that into account when you choose a vendor".</p> <p>There was also discussion around members receiving the same product from two different vendors and Molina PRCs assisting at times with this issue.</p>	<p>MCPT speak with HC – (Meg, Sandra) to discuss possible language change to HC Referrals</p>	<p>Tracy Lombard</p>
1:58	<p>Idaho Medicaid Plus, MMCP</p> <p>Idaho Medicaid Plus is a mandatory program. Medicare Medicaid Coordinated Plan (MMCP) is voluntary. Members in Twin Falls have from July 1st to October 31st to select with plan they want and which Health Plan (Molina or Blue Cross) they will enroll with. November 1st, if they have not chosen, they will be auto assigned to either Molina or Blue Cross under the Idaho Medicaid Plus plan.</p> <p>This will be rolled out to other counties after the successful roll-out in Twin Falls. Some counties with only have the option of Blue Cross or only have the option of Molina. In addition, some counties will only have access to Idaho Medicaid Plus, not MMCP.</p> <p>More information can be found at: http://mmcp.dhw.idaho.gov.</p> <p>Providers expressed positive feedback for the public communication from BLTC.</p>		