Frequently Asked Questions

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Acronyms

- IROC – Idaho Response to Opioid Crisis
- MAT – Medication Assisted Treatment
- OTA – Opioid Treatment Addendum

Prescriber Agreements

Question 1: Who is the contact person for prescribers about being on the list of available Data Waiver 2000 providers?
Answer: Prescribers may contact Rachel Gillett with Idaho Department of Health and Welfare at Rachel.Gillett@dhw.idaho.gov, or (208) 332-7243

Question 2: Can SUD Treatment Providers contract with more than one prescriber?
Answer: Yes. SUD Treatment Providers may enter into a contract or agreement with one or more Prescriber(s).

Question 3: Can Prescribers contract with more than one SUD Treatment Provider?
Answer: Yes. Prescribers may enter into a contract or agreement with one or more SUD Treatment Provider(s).

Funding

Question 4: What is the length of the IROC grant?
Answer: The IROC grant began May 1, 2017 and is currently funded thru April 30, 2019.

Medications

Question 5: What types of medications are available to clients through IROC funding?
Answer: IROC funding will reimburse for Methadone, Suboxone or Buprenorphine medications. It will not reimburse for Naltrexone (brand name Vivitrol).

Question 6: Is Naltrexone an allowable medication?
Answer: No. Naltrexone is not a medication that IDHW IROC funding will reimburse. Methadone, Suboxone or Buprenorphine are the approved medications under IROC Funding.

Screening / Eligibility

Question 7: Is a client eligible for MAT Services if they have legal charges pending, or are on probation or parole?
Answer: A client does not qualify for IROC funding if they are currently on probation or parole, but they do qualify if they have legal charges pending.
**Question 8:** Can a SUD Treatment Provider limit the number of clients under IROC funding and MAT Services?

**Answer:** Yes. SUD Treatment Providers may limit the number of clients for whom they coordinate MAT Services.

**Question 9:** Who determines if a client qualifies for IROC funding?

**Answer:** BPA Health completes the eligibility determination with individuals seeking SUD Treatment and funding. To be eligible for MAT Services an individual must be 18 years of age or older, not be on probation or parole, and have an opiate as their primary drug of choice.

An authorization is created for "Alcohol and Drug Assessment" to a SUD Treatment Provider.

**Question 10:** Who determines if a client qualifies for Medication Assisted Treatment (MAT) Services?

**Answer:** The SUD Treatment provider and the client will assess if MAT Services are a treatment approach that would be beneficial for the client. The Prescriber would evaluate the client for MAT Services.

**Question 11:** Can someone who is already receiving MAT Services apply, and qualify, to get IROC funding?

**Answer:** Yes, anyone who has an opiate use disorder can contact BPA Health and determine if they are eligible for IROC funding. Should the individual be found eligible for IROC, they can choose to engage in SUD treatment only or to receive assistance for payment of their MAT in addition to SUD treatment. Should an individual already be receiving MAT, the prescriber and SUD treatment provider may not bill for a second MAT evaluation as that would have been completed prior to IROC funding.

**Question 12:** Do clients covered under IROC funding have access to Residential services?

**Answer:** No. IROC funded clients are not covered for Halfway House, Residential, or Medically Monitored Residential. IROC funded clients do have access to Adult Social Detox.

**Question 13:** Can an existing client transition into IROC funding from another IDHW funding source?

**Answer:** Yes. If it is appropriate for a client to transfer into IROC population/funding because exploring MAT Services would benefit the client, the SUD Treatment Provider may request the client be transferred.
As with other population/funding transfers, the provider must explicitly ask in their request to move client to another population/funding source and identify which one (when possible). An updated ASAM or other clinical information may be requested to support the request.

**Question 14:** Is Outpatient or Intensive Outpatient also limited to 6 months of treatment?

**Answer:** No. Other SUD Treatment is not limited to 6 months. Current processes for clinical review will be used for SUD Treatment and RSS.

**Question 15:** If clients are not participating in their SUD Treatment (Outpatient or Intensive Outpatient) can they continue to receive MAT Services?

**Answer:** No. Clients must be actively participating and engaged in SUD Treatment in order receive MAT Services. The SUD Treatment Provider would follow discharge processes if the client has not engaged in at least the last 30 days. The SUD Treatment Provider must inform the Prescriber the client is not participating in treatment and will be discharged.

BPA Health will not monitor or fund services after discharge.

**Question 16:** What is the maximum amount of MAT Services a client may have? What are the readmission rules?

**Answer:** A client may only have 180 days (≈6 months) of MAT Services in the project year. If a client admits to MAT Services for 30 days (≈1 month) and leaves MAT Services, they can return in the same project year and receive the remaining 150 days (≈5 months). If a client admits to MAT Services and utilizes 180 days (≈6 months), they cannot access MAT Services in the same project year.

**Question 17:** What if the client needs continued MAT Services after the conclusion of the 6 months of state funding?

**Answer:** The client, SUD Treatment Provider, and Prescriber may discuss the best course of action for continued MAT Services. For example, the client may stay in SUD Treatment Services and arrange to self-pay the Prescriber for the MAT Services.

**Question 18:** I am a SUD Treatment Provider and I have contracts or agreements with a Prescriber for the office visits with Prescriber, and a contract or agreement with a Pharmacy for the medication. How much is the reimbursement for me as the coordinator of the service, the prescriber, and the medications?

**Answer:** The MAT Services is a bundled rate established to pay the Prescriber for all MAT Services and include the necessary visits at their clinic and the medications. Because this is a bundled amount, the SUD Treatment Provider and the
Prescriber are encouraged to outline the costs and reimbursement expectations in their contract or agreement.
Contact Information

Idaho Department of Health and Welfare
- Program Specialist–Crystal Campbell – 208-334-6506, Crystal.Campbell@dhw.idaho.gov
- IROC Project Coordinator – Denise Jensen – 208-332-7226, Denise.Jensen@dhw.idaho.gov
- Idaho State Opioid Authority (SOTA) Rachel Gillett – 208-332-7243, Rachel.Gillett@dhw.idaho.gov
- WITS-WITS Help Desk – 208-332-7316, Toll-Free: 844-726-7493, dbhwitshd@dhw.idaho.gov

BPA Health
- Call Center–208-947-4393, Toll Free: 800-922-3406
- Provider Services–208-947-4377, Toll Free: 800-688-4013
- Regional Coordinators
  - Region 1–Nancy Irvin – 208-964-4868, Nancy.Irvin@bpahealth.com
  - Region 2–Dean Allen – 208-305-4439, Dean.Allen@bpahealth.com
  - Region 3 & 4–LaDessa Foster – 208-284-4511, LaDessa.Foster@bpahealth.com
  - Region 5 & 6–Lisa Bell – 208-484-0093, Lisa.Bell@bpahealth.com
  - Region 7–Doug Hulett – 208-921-8923, Doug.Hulett@bpahealth.com