

In this issue:

- 1 Modernizing Medicaid – Medical Assistance Identification (MAID) Cards
- 3 Vision Providers
- 3 PES Rejected and Accepted Transaction Reports
- 4 PES Passwords

Information Releases:

- 2 Medicaid Information Release MA06-09
- 2 Medicaid Information Release MA06-11

DHW Contact Information

Idaho Careline

211 (throughout Idaho)
(800) 926-2588 (toll free)

Provider Fraud and
Utilization Review
P. O. Box 83720
Boise, ID 83720-0036

(866) 635-7515 (toll free)
(208) 334-0675

Email: ~medicaidfraud&sur
@idhw.state.id.us
(note: begins with ~)

Healthy Connections Regional Health Resources Coordinators

Region I Coeur d'Alene
(208) 666-6766
(800) 299-6766

Region II Lewiston
(208) 799-5088
(800) 799-5088

Region III Caldwell/Nampa
(208) 455-7163
(208) 455-7244
(800) 494-4133

Region IV Boise
(208) 334-4676
(800) 354-2574

Region V Twin Falls
(208) 736-4793
(800) 897-4929

Region VI - Pocatello
(208) 239-6260
(800) 284-7857

Region VII - Idaho Falls
(208) 528-5786
(800) 919-9945

Spanish Speaking
(statewide)
(800) 378-3385
(800) 494-4133

MedicAide

An informational newsletter for Idaho Medicaid Providers

From the Idaho Department of Health and Welfare, Division of Medicaid

June 2006

Modernizing Medicaid – Medical Assistance Identification (MAID) Cards

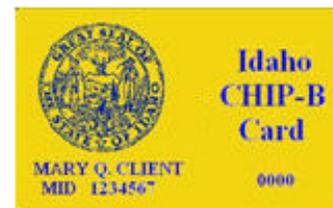
With implementation of Medicaid Modernization, clients currently covered under the CHIP-B program will be transitioned to one of the new benefit plans under Medicaid Modernization. This means that current CHIP-B clients will receive a new group of services, regardless of which new benefit plan they will transition to. Information regarding what benefits are included in the new plans was published in the May MedicAide. Additional details regarding the services and limitations under each plan will be provided in future issues of the MedicAide.

All clients, except for ineligible aliens and Presumptive Eligibility clients, will receive a generic white plastic identification card. The yellow Idaho CHIP-B identification card will no longer be issued, however, if a client presents with the yellow Idaho CHIP-B identification card, it may still be used and the most current eligibility information will be reported.

Sample of Generic ID Card



Sample of CHIP-B ID Card



Possession of a Medicaid identification card does not guarantee eligibility. It is strongly recommended that providers verify the client's eligibility prior to providing services. Providers should also verify the client's benefit plan due to coverage differences between benefit plans. Clients who are eligible for the full range of Medicaid services will have their benefit plan reported as "Medicaid". Clients who are not eligible for the full range of Medicaid services will have their restrictions reported according to their benefit plan. For example: if the client is eligible for the Medicaid Basic Plan, their eligibility will be reported as "Benefits restricted to Medicaid Basic Plan services." The benefits plans for Presumptive Eligibility, Pregnant Women and Children, Medicare Savings Program, Medicare Part D, and Ineligible Aliens remain unchanged and the restrictions for clients on these plans will be reported accordingly.

Providers can verify coverage through the Medicaid Automated Voice Information System (MAVIS), EDS software (PES), EDS-tested vendor software, or HIPAA-compliant point of service devices (POS). Confirmation of eligibility and benefit plan coverage is not available for dates in the future.

For more information regarding verifying client eligibility, please refer to Section 1, General Provider & Client Information, in the Provider Handbook.

April 12, 2006

MEDICAID INFORMATION RELEASE MA06-09

TO: Personal Care Services Agencies, Aged and Disabled Waiver Agencies, Traumatic Brain Injury Waiver Agencies, Developmentally Disabled Waiver Agencies

FROM: Leslie M. Clement, Deputy Administrator

SUBJECT: **Clarification of Use of Registered Nurse and Licensed Practical Nurse for Supervisory Visit and Assessment and Evaluation**

There has been some recent confusion regarding the use of registered nurses (RN) and licensed practical nurses (LPN) for the supervisory visit and for assessment and evaluation. These services are used for Personal Care Services (PCS), for the Aged and Disabled (A&D) Waiver, the Developmentally Disabled (DD) Waiver, and for the Traumatic Brain Injury (TBI) waiver.

- When billing T1001 for PCS, the agency must have used an RN to provide the service.
- When billing T1001 U2 for the A & D waiver, the agency must have used an RN to provide the service.
- When billing T1001 U3 for the TBI waiver, the agency must have used an RN to provide the service.
- When billing T1001 U8 for the DD waiver, the agency must have used an RN to provide the service.

This is in keeping with the reimbursement rate for these services and with Board of Nursing rules, IDAPA 23.01.01, that outline the functions of RNs and LPNs.

If you have questions regarding this information, please contact Christine Baylis at 208-364-1891. We appreciate your continued participation in the Idaho Medicaid Program.

LMC/cb/sw

April 11, 2006

MEDICAID INFORMATION RELEASE MA 06-11

TO: Idaho Medicaid Providers

FROM: Leslie M. Clement, Deputy Administrator

SUBJECT: **Clarification of Medicaid Coverage for Children**

The purpose of this Information Release is to clarify coverage requirements for children under the Early & Periodic Screening, Diagnosis, and Treatment program. As you are aware, Medicaid is required to cover most medically necessary services for conditions discovered during a well-child exam.

However, this requirement does not extend to covering services that Medicaid provides only to adults under a Home and Community-based waiver program. Therefore, home modifications and specialized equipment for the home (for example, wheelchair lifts) are not covered items for children under Idaho Medicaid's current structure. This holds true even if there is a physician's statement of medical necessity.

If you have any questions concerning the information contained in this release, please contact Ms. Robin Pewtress, Policy Specialist for the Bureau of Medical Care, at (208) 364-1892.

Thank you for your continued participation in the Idaho Medicaid Program.

LC/rp

DME Prior Authorizations
DME Specialist
Bureau of Medical Care
PO Box 83720
Boise, ID 83720-0036
(866) 205-7403 (toll free)
Fax (800) 352-6044
(Attn: DME Specialist)

PCG
P.O. Box 2894
Boise, ID 83701
(800) 873-5875
(208) 375-1132
Fax (208) 375-1134

Pharmacy
P.O. Box 83720
Boise, ID 83720-0036
(877) 200-5441 (toll free)
(208) 364-1829
Fax (208) 364-1864

Qualis Health
(Telephonic & Retrospective Reviews)
10700 Meridian Ave. N.
Suite 100
Seattle, WA 98133-9075
(800) 783-9207
Fax (800) 826-3836 or
(206) 368-2765

Qualis Health Website
www.qualishealth.org/idahomedicaid.htm

Transportation Prior Authorizations:
Developmental Disability and Mental Health
(800) 296-0509, #1172
(208) 287-1172

Other Non-emergent and Out-of-State
(800) 296-0509, #1173
(208) 287-1173

Fax
(800) 296-0513
(208) 334-4979

Ambulance Review
(800) 362-7648
(208) 287-1155

Fax
(800) 359-2236
(208) 334-5242

EDS Contact Information

Provider Relations Consultants

Region 1 - Prudie Teal

1120 Ironwood Dr., # 102
Coeur d'Alene, ID 83814
prudie.teal@eds.com
(208) 666-6859
(866) 899-2512 (toll free)
Fax (208) 666-6856

Region 2 - JoAnn Woodland

1118 F Street
P.O. Drawer B
Lewiston, ID 83501
joann.woodland@eds.com
(208) 799-4350
Fax (208) 799-5167

Region 3 - Mary Jeffries

3402 Franklin
Caldwell, ID 83605
mary.jeffries@eds.com
(208) 455-7162
Fax (208) 454-7625

Region 4 - Jane Hoover

1720 Westgate Drive, # A
Boise, ID 83704
jane.hoover@eds.com
(208) 334-0842
Fax (208) 334-0953

Region 5 - Penny Schell

601 Poleline, Suite 3
Twin Falls, ID 83303
penny.schell@eds.com
(208) 736-2143
Fax (208) 678-1263

Region 6 - Janice Curtis

1070 Hilline Road
Pocatello, ID 83201
janice.curtis@eds.com
(208) 239-6268
Fax (208) 239-6269

Region 7 - Ellen Kiestner

150 Shoup Avenue
Idaho Falls, ID 83402
ellen.kiestner@eds.com
(208) 528-5728
Fax (208) 528-5756

MAVIS

(800) 685-3757
(208) 383-4310

EDS Correspondence, Provider Enrollment, and Medicaid Claims

PO Box 23
Boise, ID 83707

PCS & ResHab Claims

PO Box 83755
Boise, ID 83707

EDS Fax Numbers

Provider Enrollment
(208) 395-2198

Provider Services
(208) 395-2072

Client Assistance Line

(888) 239-8463 (toll free)

In Spanish (en Español)

(800) 862-2147 (toll free)

Vision Providers

Before providing services for a Medicaid client, check all of the following:

Eligibility

Check the client's eligibility to make sure they are in a program that offers unrestricted Medicaid benefits for the date of service. **Note:** Eligibility and Service Limits are separate.

Service Limitations

Refer to the Medicaid Provider Handbook, Section 3, Vision Services, for quantity and frequency limitations. The handbook is available at:

<http://www.healthandwelfare.idaho.gov/site/3438/default.aspx>. This information is also available on the PES software and MAVIS.

Third Party Insurance (TPI)

Idaho Medicaid only covers frames, lenses, and contacts provided by SWEEP Optical. You can view and order from the SWEEP catalog at: <http://sweepoptical.com/providers.html>.

- If a client has TPI coverage that is not compatible with SWEEP products, the client must choose between the SWEEP (Medicaid) or the non-SWEEP products. Providers may bill clients for the non-SWEEP products after billing their TPI if:
 - The client chooses the non-SWEEP product, AND
 - The client is informed prior to ordering that the product is not covered by Medicaid.
- If a client chooses SWEEP and has TPI, the provider should bill TPI as noted in the Provider Handbook.
- When the client indicates that the TPI information from MAVIS is inaccurate, ask them to notify Medicaid's contractor, PCG, at 800-873-5875 to update TPI information.

Using PES Rejected and Accepted Transaction Reports

Have you ever wondered why your claims do not show up in the system or on your remittance advice?

When you use PES software to submit your claims, you will receive a confirmation message that indicates the submission was successful. This message means that your claims have been successfully transmitted. The next step is a preliminary review, which ensures that basic information on the claims is accurate. Once claims pass the preliminary review process, the claim information is added to the Accepted Transaction Report. If claims do not pass the preliminary review process, the claims are rejected and the claim information is added to the Rejected Transaction Report. Rejected claims will not be processed.

An example of basic information that may cause the claim to be rejected is the name of a state. If a new client is entered into the PES system and the client's state is entered as "IS", instead of "ID", the system will not recognize "IS" as a valid state name and the transaction will be rejected.

Information on the Rejected and Accepted Transaction Reports is important and should be referenced regularly. To download your Rejected and Accepted Transaction Reports, please refer to your PES Handbook or contact the EDI Helpdesk at 800-685-3757 and ask for Technical Support.

EDS
P.O. Box 23
Boise, Idaho 83707

PRSR STD
U.S. POSTAGE PAID
BOISE, ID
PERMIT NO. 1



PES Passwords

If you use PES software to submit your batch or interactive transactions using the Web server method, you will now have two different passwords that the PES software will prompt you to change. Each password is associated with different functions and connects to different areas in the PES software. The following describes the purpose for each type of password.

- **Logon Password**
Allows you to open the PES software. The Logon password expires every 30 days unless otherwise indicated in the retention settings, which can be found in the **Tools | Options** menu in PES.
- **Web Password**
Allows you to submit your transactions over the internet. PES will prompt you to change the Web password every 30 days. To locate the old web password, click the **Batch** tab in the **Tools | Options** menu. The **Batch** tab is for reference only; it should never be changed unless you are specifically instructed to do so by the EDI Helpdesk staff.

Note: When using the Web server method to submit batch or interactive transactions, it is recommended that you have a different Logon ID and Password on each PC that has the PES software installed.

If you require additional Logon IDs, you may contact the EDI Helpdesk at 800-685-3757 and ask for Technical Support.

MedicAide is the monthly informational newsletter for Idaho Medicaid providers.

Editor:
Kathy Gillingham,
Division of Medicaid

If you have any comments or suggestions, please send them to:

GillingK@idhw.state.id.us

or

Kathy Gillingham
DHW MAS Unit
PO Box 83720
Boise, ID 83720-0036
Fax: (208) 364-1911