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To: All Medicaid Providers

From: Matt Wimmer, Administrator

Subject: Healthy Connections Temporary Suspension of Referral Requirements

The Idaho Department of Health and Welfare continues to monitor and prepare for impacts resulting from the 2019 Novel Coronavirus (COVID-19). During this time it is vitally important that Medicaid participants receive services and get their needs met.

To this end, the Division of Medicaid Healthy Connections (HC) Program is implementing a temporary suspension of the HC Primary Care Provider referral requirements.

As of the date of this notice, all HC referral requirements are suspended until further notice.

This temporary suspension is intended to reduce potential barriers to care for participants and reduce administrative burden for providers. During this referral suspension, we encourage providers to be diligent in coordinating participant care by communicating the visit summary to the HC Primary Care Provider of record.

The Department thanks you for your patience during this time and the care you provide to Idaho Medicaid participants.

MW/mh