June 19, 2020

Re: Resumption of Field Work by Certifying Agents

Dear Certified Family Home (CFH) Provider:

Idaho has made enough progress “flattening the curve” that Governor Brad Little has declared Stage 4 to be in effect statewide as Idaho rebounds from the COVID-19 pandemic. Stage 4 includes allowing visitors to senior living facilities when proper social distancing and hygiene practices are followed. The CFH Management Team is taking Stage 4 as our cue to resume visits to certified family homes.

However, resuming field work will not be a return to “business as usual.” The CFH Management Team must adapt to working safely under pandemic conditions. To promote and protect the health and safety of residents, providers, their households, and certifying agents, the Department of Health and Welfare has developed a plan for resuming field work under strict guidelines. Enclosed is a copy of that plan. We need your help implementing it. I encourage you to read the plan closely, consider which option is best for your home, and work attentively with your regional certifying agent when it comes time for your recertification.

Thank you for the steps you have taken during the COVID-19 pandemic to keep your residents well. These are unprecedented times; I urge you to continue following the guidance of the Center for Disease Control and Prevention, Governor Little, and the department. Your continued diligence has a very real impact on your residents’ wellbeing.

Sincerely,

STEVEN L. MILLWARD
Program Manager

Enclosure