

GRIEVANCE RESPONSE RECORD

IDAPA 16.03.19.200.09.a: The resident has the right to voice or file a grievance with respect to care or service that is or fails to be furnished, without discrimination or reprisal for voicing the grievance and the right to prompt efforts by the provider to resolve grievances the resident may have, including those with respect to the behavior of other residents.

IDAPA 16.03.19.200.09.b: The provider must provide a written response to the resident or resident's representative describing how he resolved or attempted to resolve the grievance, and maintain a copy of this written response in the resident record.

Resident Name:	Date of Grievance:
Description of Grievance:	
Date of Response:	
How the Grievance was Resolved or How the Provider Attempted to Resolve the Grievance:	
CFH Provider Signature:	
Resident Signature:	